

المعهد العربي للمحاسبين والقانونيين

ARAB INSTITUTE FOR ACCOUNTANTS & LEGAL



# HHR

## Hospital Human Resource Professional Diploma



Membership



HIGH AUTHORITY COUNCIL FOR  
ARAB MANAGERS

Certification



Chamber of Hospitals and  
Healthcare Society, UK

# HHM

## Hospital Human Resource



COURSE MATERIAL



COURSE STATIONARY



### COURSE DESCRIPTION

HR managers may have responsibility for workforce planning or work for one or more directorates (for example surgery, day care or accident and emergency) where they will provide HR support and advice to the general manager responsible for that directorate. This might involve advising on the redeployment of staff from a ward that is closing or advertising strategies for the recruitment of new

### COURSE OUTLINE

- Defining human resources in health care
- Key questions and issues pertaining to human resources in health care
  - The impact of human resources on health sector reform
- The Role of a Hospital HR Manager
- Educational Qualifications for a Hospital HR Manager Position
- Inspiring hospital teams for quality services through hospital management training: Introduction to the course concept and content
- Managing change: Introduction to organization and individual change
- Putting the patient first: Patient safety and customer-focused services
- Improving clinical performance: Clinical management system
  - Hospital Business Functions: Managing for sustainable growth
  - Linking hospital to the health care system: Strategic management and leadership
  - Quality Improvement Action Project: Making concrete changes in the hospital: the quality improvement exercise



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